## Asmitha .B

## Flat No: 7,Sundhar nagar,

S.v mill(po),

udumalpet-642128. EmailID:asmi.udt@gmail.com

## Mobile: +919488919274

* Having more than 2 and half years (32 months) of Professional work experience in Mainframe Technologies and Autosys.
* Extensive experience in Mainframe Tools such as CA-7 & CA-11 and unix for AutoSys.
* Extensive Work experience in CA-7 & AutoSys Scheduling as a production support.
* Have good experience in analyzing and scheduling the complex changes.
* Have a good Innovative thoughts and automotive skills to simplify the existing process and procedures.
* Have quickly acquired the additional application skills to complete the job.
* Willingness to learn innovative methods and techniques.
* Logical thinking, good grasping power, co-ordination & teamwork.
* Extremely adaptable to different technologies, team player and lead
* Ability to lead and also the willingness to follow the leader.
* Interested in exploring new Technologies.

## Education

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| **Degree** | **Institution** | **Examination Authority/ University** |
| **BCA** | Sri GVG Visalakshi college for women | Bharathiyar University |

## Employment History

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| **Organization** | **Designation** | **Duration** |
| Infosys Ltd. | Senior Operations Executive | 08/02/2017 to Till Date |

## Technical Skills

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| Scheduling Tools | **CA7, CA11,TSO,Autosys** |
| Tools and Utilities | **Unix & CA Workload Automation AE** |

## Project Profile

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| 1. | Project Name: Northwestern Mutual | |
| Client | Milwaukee | |
| Role | System Administrator | |
| Organization | Infosys Ltd. | |
| Duration | (May 2017) – Till Date | |
| Environment(With skill versions) | Software | Tools: CA7, CA Workload Automation AEO/s: z/OS |

## Project Description

The Northwestern Mutual is an American services mutual organizations based in Milwaukee. It is a start up project and the KT was given by Client. We are providing scheduling supports mainly to the following regions, they are Milwaukee, and few more regions in India.

## Scheduling Support:

* Performing permanent changes like adding new job in schedules.
* Creating new schedules.
* Creating calendar (yearly maintenance).
* Perform as Level 2 support for all scheduling issues and provide resolution 24x7.
* Perform year end and month end processing.
* Provide customers with technical processing updates and improvements.
* Assisted with implementation and upgrade of AutoSys and troubleshoot errors.
* Assist with migrating jobs into prod.
* Monitor production jobs to ensure successful execution.
* Responsible for problem identification and resolution of failed processes or jobs and assisted customers in troubleshoot issues with their applications in AutoSys.
* Scripted a program in AutoSys and CA7 as well. That reducing manual efforts.
* Proactive in finding issues and seeking and implementing solutions.
* Perform daily production support recurring tasks and monitoring of the tickets queue, assign tickets, resolve tickets, update root cause and remediation.
* Providing 24/7 On call support for issues in Batch flow.
* Performing holiday schedule changes.
* Contacting meeting with customer for holiday changes.
* Perform troubleshooting related to missed Service Level Agreements
* Perform scheduler functions during times of vacation and overtime needs.
* Perform some special activities in the US holidays
* Develop, document, and maintain common scheduling procedures.
* Direct Client support by communicating with them often.
* Develop, document and maintain Disaster Recovery procedures related to CA7.

## Personal Details

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| **Name** | **Asmitha B** | |
| **Email Id** | **asmi.udt@gmail.com** | |
| **Gender** | **Female** | |
| **Date of Birth** | **07/10/1996** | |
| **Martial Status** | **Unmarried** | |
| **Passport No.** | **N8822699** | **Valid Upto: 13/06/2025** |
| **Location** | **Bangalore** | |
| **Contact Number** | **Mobile: +919488919274** | |